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Knowledge, Attitude, Practice and Perception Assessment on Dispensing Errors Among Community Pharmacist in Hyderabad

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ABSTRACT:

The objective of this study was to investigate the "Knowledge, Attitude, Practice and Perception assessment on dispensing errors among community pharmacist in Hyderabad". Materials and Methods: The multi centred study was conducted among community pharmacists in Hyderabad. A prospective cross-sectional study was conducted based on face-to-face interview. Responses were randomly recruited from 120community pharmacies over a period of 6 months. A set of standard questionnaires was used to assess their Knowledge, Attitude, Perception and Practice. The questionnaire included sections related to the participants socio-demographic details based on their age, gender, Qualification, Work experience, working hours, another 4 sections include Knowledge, Attitude as well as their Practice regarding dispensing errors, Statistical package for the social sciences (SPSS) was used for data analysis. Result: Chi square method was used for data analysis. A total of 120 community Pharmacists were participated in the study. More than half of the participants 110 reported that they are aware of the term dispensing error. Majority of the participants strongly agreed that community pharmacies should take steps to reduce dispensing errors. Conclusion: Errors in dispensing medication pose a risk in every aspect of our work. It is first and foremost a health danger for the patient, and it is regarded as subpar professional performance by us, the pharmacist.

Key words:Community pharmacist, Dispensing error, Mediacation error.

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